

# DAS STATEWIDE CUSTOMER SERVICES SUMMARY FOR FY 2012



**Finance**

a division of the Department of Administrative Services

<u>Services Provided</u>	<b>Total</b>
<b>Accounting Operations</b>	
FINDER intercepts	48,588
FINDER intercept collections	\$ 13,332,752
New contracts reviewed and processed	4,600
Contract modifications processed	3,753
Post-audited payments	7,095
Post-audit findings	325
P-card transactions	110,845
P-card dollars spent (state managed cards only)	\$25,855,654
<b>Financial Information Systems</b>	
Interfaces processed	10,458
FINET documents processed via interface	705,337
FINET documents processed total	1,713,410
Accounting lines processed in FINET	9,715,645
Help Desk Calls	6,311
Students attending training	552
<b>Payroll</b>	
Active employees on SAP	29,465
Employees with access to ESS time entry	17,591
Number of off-cycle checks	334
<b>Office of State Debt Collection</b>	
Accounts placed for collection	23,125
Value of accounts placed for collection	\$65,376,443
Number of payments received	30,709
Payments received	\$5,412,887
<b>Financial Reporting</b>	
Number of loans serviced	2,248
Serviced loans principle balance	\$1,217,568,556